

# NH Isolation/Quarantine Process for Shelter Residents

*For any guests or intakes referred to your shelter,  
please use the following steps to admit to the NH I/Q  
center in Laconia (The Dube Center)*

## If someone at your shelter:

- 1 Is symptomatic of COVID-19; or
- 2 Requires isolation while awaiting test results; or
- 3 Tests positive for COVID-19; or
- 4 Has been requested to I/Q by the Division of Public Health Services; or
- 5 Is asymptomatic but in close contact with a person who has tested positive for COVID-19.

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**Please have a medical provider confirm  
above and call 603-271-4819**

Please note that transportation is provided to and from the shelter.

All intakes at The Dube Center must be referred for services by the DHHS, DPHS, Manchester Public Health Department, and/or Nashua Public Health Department.

If a person tests positive and refuses to isolate, call the Division of Public Health Services at 603-271-4496.

**If a person experiencing homelessness does not meet the criteria identified above, they should be referred to 211** for information and referral services. 211 is contracted to provide the homeless hotline for NH and they will refer the caller to the proper regional access point.